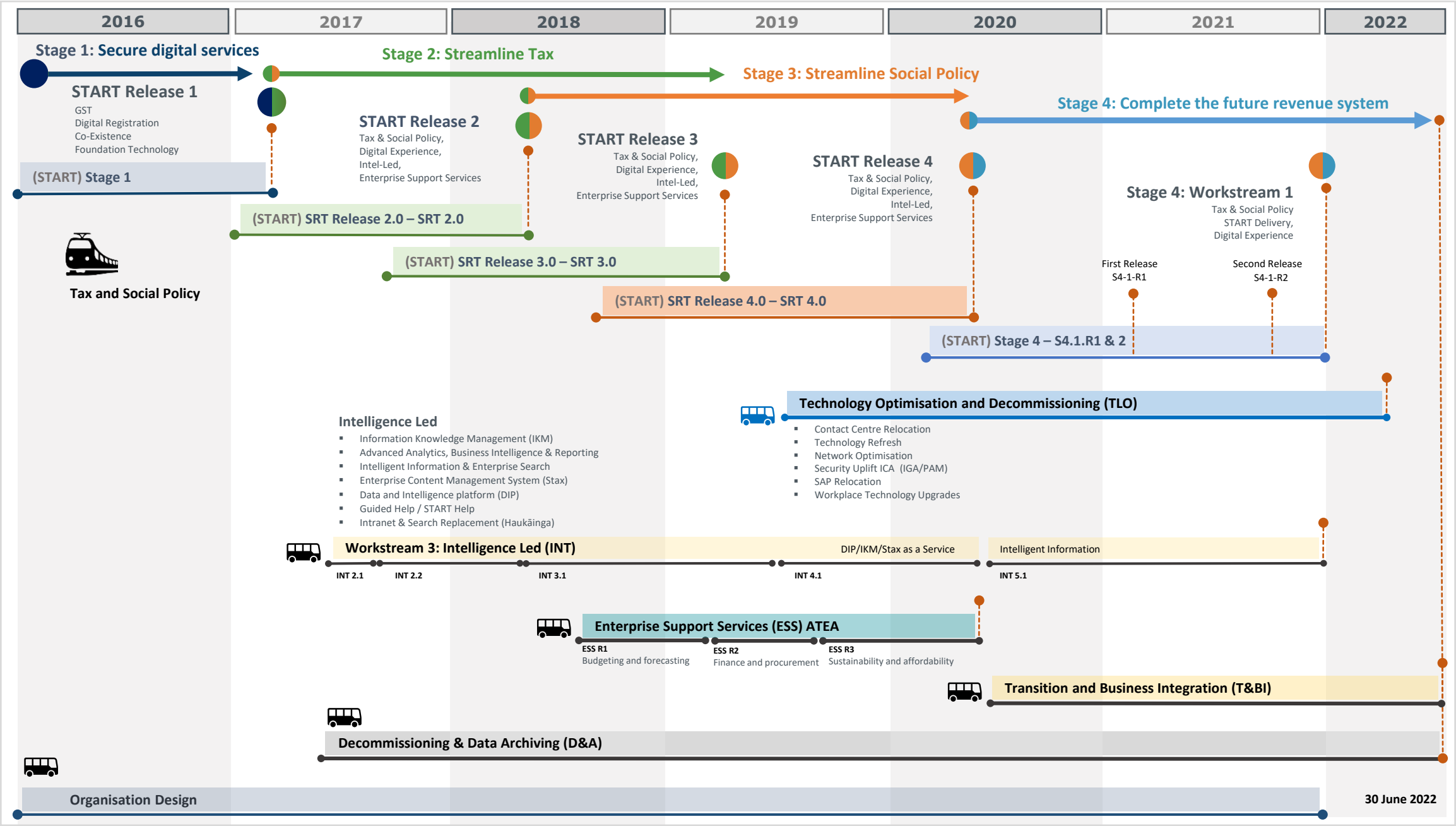
2016
2017
2018
2019
2020
2021
2022
Stage 1: Secure digital services
Stage 2: Streamline Tax
Stage 3: Streamline Social Policy
Stage 4: Complete the future revenue system
START Release 1
GST
Digital Registration
Co-Existence
Foundation Technology
START Release 2
Tax & Social Policy,
Digital Experience,
Intel-Led,
Enterprise Support Services
START Release 3
Tax & Social Policy,
Digital Experience,
Intel-Led,
Enterprise Support Services
START Release 4
Tax & Social Policy,
Digital Experience,
Intel-Led,
Enterprise Support Services
Stage 4: Workstream 1
Tax & Social Policy
START Delivery,
Digital Experience
(START) Stage 1
(START) SRT Release 2.0 – SRT 2.0
(START) SRT Release 3.0 – SRT 3.0
(START) SRT Release 4.0 – SRT 4.0
First Release
S4-1-R1
Second Release
S4-1-R2
(START) Stage 4 – S4.1.R1 & 2
Tax and Social Policy
Technology Optimisation and Decommissioning (TLO)
Contact Centre Relocation
Technology Refresh
Network Optimisation
Security Uplift ICA (IGA/PAM)
SAP Relocation
Workplace Technology Upgrades
Intelligence Led
Information Knowledge Management (IKM)
Advanced Analytics, Business Intelligence & Reporting
Intelligent Information & Enterprise Search
Enterprise Content Management System (Stax)
Data and Intelligence platform (DIP)
Guided Help / START Help
Intranet & Search Replacement (Haukāinga)
Workstream 3: Intelligence Led (INT)
DIP/IKM/Stax as a Service
Intelligent Information
INT 2.1
INT 2.2
INT 3.1
INT 4.1
INT 5.1
Enterprise Support Services (ESS) ATEA
ESS R1
Budgeting and forecasting
ESS R2
Finance and procurement
ESS R3
Sustainability and affordability
Transition and Business Integration (T&BI)
Decommissioning & Data Archiving (D&A)
Organisation Design
30 June 2022