



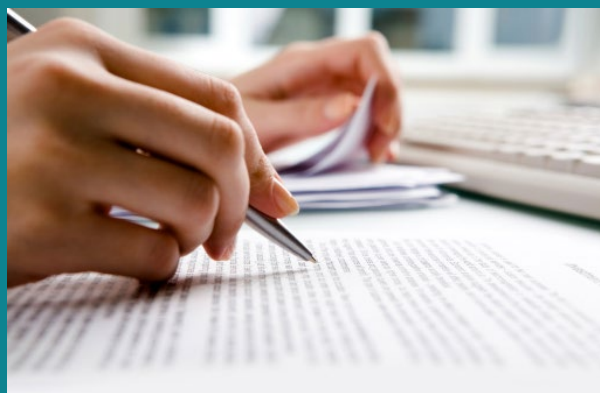
## [ABOUT OUR BUSINESS TRANSFORMATION](#)

Email [IRTransformation@ird.govt.nz](mailto:IRTransformation@ird.govt.nz) for further information.

# BUSINESS TRANSFORMATION

February 2021

## Latest news about Inland Revenue's transformation



### Going live with our latest changes

On 1 March 2021, Inland Revenue will implement the next phase of its improvements designed to make tax easier and more certain for New Zealanders.

In March, we will move the final tax types into our new system - Duties (Casino, Lotteries and Totalisator), New Zealand Foreign Trusts and Unclaimed Money, and one of our social policy products, Paid Parental Leave.

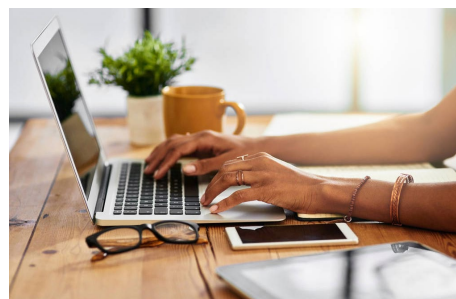
To implement these changes, we will need to temporarily close down our services.

- We will shut down our core systems at **5pm on Friday 26 February**. From this time myIR secure online services will be unavailable, and our offices and phone lines will be closed. We will be closed to customers throughout the weekend.
- All systems and services will resume by **8am on Monday 1 March**. Offices will resume normal opening hours on Monday 1 March.

### What's available during the closedown period?

You'll still be able to do a few things during the closedown period, including:

- Pay your bill as you normally would from your bank (you won't be able to set up direct debits to make payments or pay with their credit card using myIR).
- Access general information from our IRD website, noting that the myIR online service and some of our forms will not be accessible during this time.
- Tax agents will be able to file through E-File. However, we won't be able to process the returns until our systems are back online on Monday 1 March.



## Preparing for the shutdown

All **draft requests in myIR** need to be finalised and submitted by 5pm Friday 26 February, otherwise they will be deleted as they can't be transferred as part of the shutdown process.

Monthly and bi-monthly **GST payments, returns and provisional tax instalments** are due by 28 February. This date falls on a Sunday, so we've extended the deadline to Monday 1 March to submit before late fees apply. Our online services will be unavailable from 5pm Friday 26 February until start of business Monday 1 March, and GST filing cannot be completed during this time. We suggest that you file in advance of this weekend, if possible.

For more information about the shutdown visit [www.ird.govt.nz/service-update](http://www.ird.govt.nz/service-update)

## Working for Families payments

Working for Families payments will not be affected by this closure. If you would usually receive your weekly payment on a Tuesday, you will receive your first payment after close down on Tuesday 2 March. For those who receive their weekly payment on a Wednesday, they will receive their payment on Wednesday 3 March.



## Release 2

Later this year our final major release will go live. This is planned for October and will include more improvements as we bring Child Support into our tax system and upgrade myIR. We'll provide you with more information on these changes later in the year.



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