



18 August 2023

Dear [REDACTED]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 14 July 2023. You requested the following:

The years that i am looking at are from 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 (YTD). Please provide the following details:

- 1. Total permanent staff numbers per year.*
- 2. Total Fixed term staff numbers per year.*
- 3. IT expenditure per year.*
- 4. Fixed-term and contract work expenditure per year.*
- 5. Contractors and consultants expenditure per year.*
- 6. Outsourced services expenditure per year.*

On 21 July 2023 you clarified your request to the following:

The years that i am looking at are from 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 (YTD). Please provide the following details:

- 1. Total permanent staff numbers per year.*
- 2. Total Fixed term staff numbers per year.*
- 3. IT expenditure per year.*
- 4. Fixed-term and contract work expenditure per year - (This would relate to both projects and also normal operations, for example, staff that are on fixed term contracts undertaking business as usual tasks).*
- 5. Contractors and consultants expenditure per year. - (undertaking any work for IR)*
- 6. Outsourced services expenditure per year - Examples, would include, but not limited to, work outsourced to Madison and Salmat.*
- 7. Please also send the total number of hours and total expenditure per year on overtime, for the same years as before 2014,2015,2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 (YTD) This would include both fixed term and permanent staff.*
- 8. Please also include total Salary/ Wage costs for all permanent staff each year.*

The information you have requested is outlined in the Appendix. Data for the 2023 is provisional and will be finalised when Inland Revenue's 2023 Annual Report is published in October.

Question 5 – Contractors and consultant expenditure

The total expenditure for contractors and consultants for the 2023 year is currently being compiled and is not yet available. However, this information will be included in Inland

Revenue's 2023 Annual Report. Your request for this information is therefore refused under section 18(d) of the OIA, as the information will soon be publicly available.

Question 6 – Total expenditure on outsourced contracts

Inland Revenue has not captured expenditure on outsourced contracts prior to the 2019 financial year. Your request for this information is therefore refused under section 18(g) of the OIA, as the information is not held by Inland Revenue, and we do not believe it is held by another agency.

Right of review

If you disagree with my decision on your OIA request, you can ask an Inland Revenue review officer to review my decision. To ask for an internal review, please email the Commissioner of Inland Revenue at: CommissionersCorrespondence@ird.govt.nz.

Alternatively, under section 28(3) of the OIA, you have the right to ask the Ombudsman to investigate and review my decision. You can contact the office of the Ombudsman by email at: info@ombudsman.parliament.nz.

If you choose to have an internal review, you can still ask the Ombudsman for a review.

Publishing of OIA response

Please note that Inland Revenue regularly publishes responses to requests that may be of interest to the wider public on its website. We consider this response is of public interest so will publish this response in due course. Your personal details or any information that would identify you will be removed prior to it being published.

Thank you for your request.

Yours sincerely



Nick Bradley
Enterprise Leader, Finance Services

Appendix

Question 1 – Total number of permanent employees

This excludes external secondments, people on continuous leave without pay and parental leave.

Financial year	Permanent staff
2014	5,506
2015	5,639
2016	5,614
2017	5,378
2018	4,822
2019	4,424
2020	4,094
2021	3,954
2022	3,796
2023	3,860

Question 2 – Total number of fixed-term employees

This excludes external secondments, people on continuous leave without pay and parental leave.

Financial year	Head count as at 30 June	Fixed-term FTE 12-month average
2014	103	120
2015	94	92
2016	149	107
2017	275	189
2018	565	541
2019	630	600
2020	768	703
2021	264	435
2022	43	70
2023	109	44

Question 3 – Total expenditure on IT

All expenditure is operating expenditure as per Inland Revenue's income statement in its Annual Report.

Financial year	Expenditure (\$m)
2014	50.545
2015	52.093
2016	54.265
2017	63.595
2018	69.440
2019	100.643
2020	104.231
2021	88.902
2022	88.169
2023	117.204

Question 4 – Total fixed-term employee expenditure

The total expenditure includes salary and allowances.

Financial Year	Expenditure (\$m)
2014	8.203
2015	8.405
2016	10.424
2017	14.192
2018	21.903
2019	26.952
2020	45.795
2021	26.424
2022	6.351
2023	3.264

Question 5 – Total expenditure on consultants and contractors

Financial year	Expenditure (\$m)
2014	57.837
2015	52.841
2016	88.713
2017	115.751
2018	133.539
2019	138.245
2020	115.851
2021	67.084
2022	75.296

Question 6 – Total expenditure on outsourced contracts

Financial year	Expenditure (\$m)
2019	6.609
2020	5.612
2021	5.093
2022	4.102
2023	7.211

Question 7 – Total hours and expenditure on overtime

Financial year	Hours	Expenditure (\$m)
2014	69,211	3.097
2015	75,431	3.576
2016	79,292	3.708
2017	89,586	4.302
2018	115,096	5.783
2019	177,923	9.557
2020	183,236	10.398
2021	134,641	8.062
2022	243,018	15.407
2023	198,243	12.802

Question 8 – Total expenditure on salaries and wages

Financial year	Expenditure (\$m)
2014	371.178
2015	388.272
2016	399.833
2017	399.073
2018	391.030
2019	389.877
2020	384.922
2021	373.337
2022	352.095
2023	363.969