



28 February 2024

Dear [REDACTED]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 16 February 2024. You requested the following:

*Contracts (current or expired) awarded or made to service providers for the provision of any service related to external organisations/service providers for work/services undertaken within the Taupo District within the last three years (2021 to current). For the avoidance of doubt, I do not seek commercially sensitive information, but I do seek information relating to the name of the external organisation/service provider, a description of type or work/service being undertaken and length of contract. If need be, this request can be made / treated as an official information act request.*

### **Information refused**

Inland Revenue does not have an office within the Taupo District Council limits. Inland Revenue's financial system does not record the base location of goods or services providers Inland Revenue contracted with nor does it record the location where goods or services were consumed.

In the last three calendar years, Inland Revenue received 30,600 invoices; therefore, determining the base location of goods and services providers or the location in which Inland Revenue consumed goods or services would require significant manual review of all 30,600 invoices received since 2021. Your request is therefore refused under section 18(f) of the OIA, as the information requested cannot be made available without substantial collation or research.

I considered whether consulting with you to reduce the scope of your request, extending the timeframe to respond to your request, or charging you for your request would allow me to release this information to you. However, I decided that due to the manual effort required to review each invoice individually, these options would still result in substantial collation.

### **Right of review**

If you disagree with my decision on your OIA request, you can ask an Inland Revenue review officer to review my decision. To ask for an internal review, please email the Commissioner of Inland Revenue at: [commissionerscorrespondence@ird.govt.nz](mailto:commissionerscorrespondence@ird.govt.nz).

Alternatively, under section 28(3) of the OIA, you have the right to ask the Ombudsman to investigate and review my decision. You can contact the office of the Ombudsman by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz).

If you choose to have an internal review, you can still ask the Ombudsman for a review.

**Publishing of OIA response**

We intend to publish our response to your request on Inland Revenue's website ([www.ird.govt.nz](http://www.ird.govt.nz)) as this information may be of interest to other members of the public. This letter, with your personal details removed, will be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you for your request.

Yours sincerely

Juliet Glass  
**Service Leader, Commercial Services & Strategic Property**