



26 February 2025

[Redacted]

Dear [Redacted]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 28 January 2025. You requested the following:

1. *The number of applications for Family Boost payments,*
 - a. *broken down by how many have been approved and*
 - b. *how many have been declined*
2. *The number of payments made to approved applicants*
3. *The average amount paid to approved applicants*

Could I please also get the above data points broken down by region for the three main centres (Auckland, Canterbury and Wellington)?

Information being released

The information provided includes FamilyBoost claims up to and including 14 February 2025. I have decided to release all regional information, rather than by the three main centres (Auckland, Canterbury, and Wellington). To protect the privacy of individual persons, region unknown/area outside region data has been combined as it increases the risk of being able to identify an individual, which is contrary to the confidentiality provisions set out in section 18 of the Tax Administration Act 1994 (TAA).

Item 1

Table 1 below details FamilyBoost claim applications received by region. The data shows the total number of FamilyBoost claims submitted regardless of the outcome of the application across all claim quarters.

Table 1: FamilyBoost Claim Applications Received by Region

Regional Group	Claim Application Count
Auckland	32,391
Canterbury	17,271
Waikato	12,137

Regional Group	Claim Application Count
Wellington	8,572
Bay of Plenty	8,082
Manawatū-Whanganui	5,902
Otago	4,939
Hawkes Bay	3,536
Northland	3,138
Taranaki	2,456
Southland	2,049
Marlborough	969
Gisborne	943
Tasman	932
Nelson	846
West Coast	387
Region Unknown/Area Outside Region	4,098
Total	108,648

Items 1a, 2, and 3

Table 2 below details FamilyBoost claim applications approved by region and the average claim paid. The data shows the number of FamilyBoost claims approved across all claim quarters. Approved is defined as entitlement determined and paid.

Table 2: Family Boost Claim Applications Approved by Region with Average Claim Paid

Regional Group	Claim Application Approved Count	Average Approved Claim Amount (\$)
Auckland	24,023	418
Canterbury	13,356	337
Waikato	9,358	339
Wellington	6,382	409
Bay of Plenty	6,225	352
Manawatū- Whanganui	4,766	326
Otago	3,830	406
Hawkes Bay	2,676	342
Northland	2,526	323
Taranaki	1,935	337

Regional Group	Claim Application Approved Count	Average Approved Claim Amount (\$)
Southland	1,649	336
Marlborough	782	346
Gisborne	742	290
Tasman	735	296
Nelson	708	323
West Coast	319	241
Region Unknown	3,140	371
Total	83,152	370

Item 1b

Table 3 below details the FamilyBoost claim applications declined by region. This is the total number of FamilyBoost claims declined across all claim quarters.

Table 3: FamilyBoost Claim Applications Declined by Region

Regional Group	Claim Application Declined Count
Auckland	6,652
Canterbury	2,734
Waikato	2,069
Wellington	1,774
Bay of Plenty	1,372
Manawatū- Whanganui	817
Otago	808
Hawkes Bay	670
Northland	429
Taranaki	413
Southland	283
Marlborough	165
Gisborne	134
Tasman	123
Nelson	108
West Coast	65
Region Unknown/Area Outside Region	716
Total	19,332

Publishing of OIA response

We intend to publish our response to your request on Inland Revenue's website (ird.govt.nz) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely



Sue Gillies

Customer Segment Leader, Families Customer Segment