



25 January 2024

[Redacted]  
[Redacted]

Dear [Redacted]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 19 December 2023. You requested the following:

*Can I please request the playlist of the new IRD hold music list for the agent's line?*

**Information being released**

A list of Inland Revenue's hold music is outlined in Appendix A. Some lyric-free music has been added which may play when a customer is placed on hold by a customer service officer. A list of this music is outlined in Appendix B.

**Publishing of OIA response**

We intend to publish our response to your request on Inland Revenue's website ([www.ird.govt.nz](http://www.ird.govt.nz)) as this information may be of interest to other members of the public. This letter, with your personal details removed, will be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you for your request.

Yours sincerely

[Redacted signature]

Amanda Gray  
**Service Owner, Voice & SMS Channel Management**

## Appendix A

Song Name	Artist
Sierra Leone	Coconut Rough
Walking In Light	Th' Dudes
Blue Lady	Hello Sailor
Magic (What She Do)	DD Smash
Weather With You	Crowded House
Poi E	Patea Maori Club
Can't Get Enough	Supergroove
Venus	The Feelers
How Bizarre	OMC
Rain	Dragon
Love Your Ways	Salmonella Dub
Misty Frequencies	Che Fu
Not Given Lightly	Chris Knox
Falling in Love Again	Anika Moa
Alright With Me	Carly Binding
Maybe Tomorrow	Goldenhorse
She Has To Be Loved	Jenny Morris
Won't Give In	Finn Brothers
The Other Side	Breaks Co Op
Hey Girl	Katchafire
Welcome Home	Dave Dobbyn
The Answer	The Black Seeds
Home	Cornerstone Roots
Always On My Mind	Tiki Taane
Never Too Late	Nathan King
Sun Goes Down	Nesian Mystik
Vampires	Dukes
Young Blood	The Naked and Famous
Punching In A Dream	The Naked and Famous
Something In The Water	Brooke Fraser
Everything	P-Money Feat Vince Harder
Love Love Love	Avalanche City
Like Water	Ladi6
Apple Pie Bed	Lawrence Arabia
Somebody That I Used To Know	Gotye Feat Kimbra
Everything's Gonna Be Alright	The Babysitters Circus

Song Name	Artist
Life In Sunshine	Jamie McDell
Royals	Lorde
Team	Lorde
Talk Is Cheap	Chet Faker
Geronimo	Sheppard
Birds	Louis Baker
Stolen Dance	Milky Chance
Thinking Out Loud	Ed Sheeran
Budapest	George Ezra
Sugar	Maroon 5
Blame It On Me	George Ezra
Like I Can	Sam Smith
Yellow Flicker Beat	Lorde
Cheerleader	Omi
Someone New	Hozier
Hey	Sammy Johnson
Special	Six60
Uptown Funk	Mark Ronson Feat Bruno Mars
Hold Back The River	James Bay
So High	Six60
Shut Up and Dance	Walk The Moon
Ex's & Oh's	Elle King
King	Years & Years
Ashes and Fire	Katie Benge
Wings	Delta Goodrem
New Rush	Gin Wigmore
Wild	Troye Sivan
Hoops	The Rubens
Magnets	Disclosure Feat Lorde
Stay	Kygo Feat Maty Noyes
Youth	Troye Sivan
Hide Away	Daya

**Appendix B**

Song Name	Artist
Shivers	Edward Ong
Royals	Nicollet Avenue Instrumental Cover Band
Beautiful People	Vibe2Vibe
Senorita	Vibe2Vibe
Circles	Vibe2Vibe