



6 November 2023

[Redacted]

Dear [Redacted]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 11 October 2023. You requested the following:

How much child support Review Officers are paid for their services when attending an Administrative Review Hearing and if they only do half a job, do they still get full pay?

The information you have requested relating to the amount that review officers are paid is considered commercially sensitive, as such your request for this information is refused under section 9(2)(b)(ii) of the OIA – to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who is the subject of the information.

Child support administrative review officers are contracted to provide their services based on an hourly rate, not a per case rate.

Right of Review

If you disagree with my decision on your OIA request, you can ask an Inland Revenue review officer to review my decision. To ask for an internal review, please email the Commissioner of Inland Revenue via: CommissionersCorrespondence@ird.govt.nz.

Alternatively, under section 28(3) of the OIA, you have the right to ask the Ombudsman to investigate and review my decision. You can contact the office of the Ombudsman via email at: info@ombudsman.parliament.nz.

If you choose to have an internal review, you can still ask the Ombudsman for a review.

Publishing of OIA response

Please note that Inland Revenue regularly publishes responses to requests that may be of interest to the wider public on its website. We consider this response is of public interest so will publish this response in due course. Your personal details or any information that would identify you will be removed prior to it being published.

Thank you again for your request.

Yours sincerely

[Redacted signature]

Sue Gillies
Customer Segment Leader – Families Customer Segment