



11 October 2024

[REDACTED]
[REDACTED]

Dear [REDACTED]

Thank you for your request made under the Official Information Act 1982 (OIA), received via phone call on 17 September 2024. You requested the following:

The names, addresses and dates of birth for the Complaints Management Team and Inland Revenue's Executive Leadership team in a "hashed" format.

Information requested

The OIA enables people to request information from agencies such as Inland Revenue. However, the OIA only applies to information that is already held by agencies, and there is no obligation to create information in order to respond to a request.

The hashed data you have requested would need to be created in order for us to respond to your request. I am therefore refusing your request under section 18(g) of the OIA, as Inland Revenue does not hold the information.

Right of review

If you disagree with my decision on your OIA request, you can ask an Inland Revenue review officer to review my decision. To ask for an internal review, please email the Commissioner of Inland Revenue at: commissionerscorrespondence@ird.govt.nz.

Alternatively, under section 28(3) of the OIA, you have the right to ask the Ombudsman to investigate and review my decision. You can contact the office of the Ombudsman by email at: info@ombudsman.parliament.nz.

If you choose to have an internal review, you can still ask the Ombudsman for a review.

Publishing of OIA response

We intend to publish our response to your request on Inland Revenue's website (ird.govt.nz) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely



Pip Knight
Service Leader, Marketing & Communications