



26 September 2024

[REDACTED]  
[REDACTED]

Dear [REDACTED]

Thank you for your request made under the Official Information Act 1982 (OIA), received on 18 September 2024. You requested the following:

*"please provide copies of all communications between Inland Revenue and their marketing agency FCB.*

*For the avoidance of doubt, this request is not intended to capture communications related to the tax affairs of FCB.*

*I am seeking all e-mail messages, letters, communications, briefing documents, records or other information exchanged between 1 September 2024 and now."*

Inland Revenue does not use the marketing agency FCB.

Your request for information relating to all communications between Inland Revenue and the marketing agency FCB is therefore refused under section 18(e) of the OIA, as the documents alleged to contain the information requested do not exist.

**Right of review**

If you disagree with my decision on your OIA request, you can ask an Inland Revenue review officer to review my decision. To ask for an internal review, please email the Commissioner of Inland Revenue at: [commissionerscorrespondence@ird.govt.nz](mailto:commissionerscorrespondence@ird.govt.nz).

Alternatively, under section 28(3) of the OIA, you have the right to ask the Ombudsman to investigate and review my decision. You can contact the office of the Ombudsman by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz).

If you choose to have an internal review, you can still ask the Ombudsman for a review.

**Publishing of OIA response**

We intend to publish our response to your request on Inland Revenue's website ([ird.govt.nz](http://ird.govt.nz)) as this information may be of interest to other members of the public. This letter, with your personal details removed, may be published in its entirety. Publishing responses increases the availability of information to the public and is consistent with the OIA's purpose of enabling more effective participation in the making and administration of laws and policies and promoting the accountability of officials.

Thank you again for your request.

Yours sincerely



Kieran Burlace  
**Domain Lead, Marketing and Communications**