Registered payroll bureau

	Owner	Admin	Restricted admin	User	Restricted user
Home					
Favourites	Yes	Yes	Yes	Yes	Yes
Search - IRD number/Customer identifer/Name	Yes	Yes	Yes	Yes	Yes
History	Yes	Yes	Yes	Yes	Yes
My activity					
Search Submissions	Yes	Yes	Yes	Yes	Yes
Communicating with IR					
View messages	Yes	Yes	Yes	Yes	Yes
View letters	Yes	Yes	Yes	Yes	Yes
My business					
Agency reports	Yes	Yes	Yes	Yes	Yes
Client list report	Yes	Yes	Yes	No	No
Agency activity report	Yes	Yes	Yes	No	No
Web logon activity report	Yes	No	No	No	No
All client transactions	Yes	Yes	Yes	Yes	Yes
PAYE return summary report	Yes	Yes	Yes	Yes	Yes
Manage Agency	Yes	Yes	Yes	No	No
Update key office holders	Yes	Yes	Yes	No	No
My clients					
Client maintenance	Yes	Yes	Yes	Yes	No
Link a new client to your agency	Yes	Yes	Yes	Yes	No
Delink clients	Yes	Yes	Yes	Yes	No
All client mail	Yes	Yes	Yes	Yes*	No
Manage Subscriptions	Yes	Yes	Yes	Yes	Yes
Client registration	Yes	Yes	Yes	Yes	No
Register client for new tax account	Yes	Yes	Yes	Yes	No
Payroll					
Client employee details	Yes	Yes	Yes	Yes	Yes
Employer information schedule	Yes	Yes	Yes	Yes	Yes
Amend employment information	Yes	Yes	Yes	Yes	Yes
Employer monthly schedule	Yes	Yes	Yes	Yes	Yes
Amend employer schedules	Yes	Yes	Yes	Yes	Yes
Single employer	Yes	Yes	Yes	Yes	Yes
Multiple employers	Yes	Yes	Yes	Yes	Yes

*User access to All client mail is limited to viewing the letter list only. Users cannot open letter PDFs or export the letters

Administrator vs Restricted administrator
Restricted administators are able to access all of the features and functionality avaliable to administrator.
But cannot view any customer level mail issued for the Bureaus own tax affairs.
This will not affect access to account level mail for accounts they have been given specific access to.
For example, a Restricted administrator who has been delegated access to the Bureau's GST account.

Payroll bureaus can only manage PAYE (EMP).

Payroll bureaus cannot use Finanical transfers or the transfer credit calculator.

Payroll bureaus do not get automatic access to clients once they've linked. Each client needs to approve their link request first. They cannot add a 'Customer master' link.

If a payroll bureau uses the employer registration forms under Client registration they will be prompted to attach a copy of their authority to act so IR can link the account once it's been created.

Payroll bureaus cannot redirect client mail, redirect client refunds or have a bulk mailing address.